ANDHRA PRADESH CENTRE FOR FINANCIAL SYSTEMS & SERVICES (APCFSS)

COMPREHENSIVE FINANCIAL MANAGEMENT SYSTEM (CFMS)

CFMS Circular – 4 Dt. 10.04.2018

Comprehensive Financial Management System (CFMS) is launched on 02.04.2018 and currently being stabilized. One of the main objectives of CFMS, in addition to establishing a Single Source of Truth, is to promote efficiency and effectiveness in public financial management activities. APCFSS is the nodal agency for the implementation, sustenance and support of the CFMS program. Towards this, APCFSS aims at providing seamless services to all the users of CFMS in a structured and focused manner. Every effort has been made to address the requirements of all the diversified departments and individuals. However, during the course of operationalization, users have been reporting issues. While some issues require a change to the design, majority of the issues are related to understanding, adoption, data related and above all patience. Attention, of all the HODs and users is invited to GO MS 40, wherein the Help Desk and issue resolution process is explained in detail. Based on the issues reported so far, the following resolutions and clarifications are being provided and all departmental users are required to make sure that they understand and disseminate the information to all users.

S. No.	Issue Reported	Requirement/Clarification
1	Irrigation Department - Salaries Pending for the Month of March 2018.	Some DDOs of Irrigation Department have presented their pay bills of March 2018 before 31st March 2018, but these bills are in various stages of audit in PAO offices. Hence payment could not be made to the employees. The PAOs are requested to identify all such bills and complete audit in IMPACT 18-19 by 5 PM of 11.04.2018. All the audited bills as of 5 PM of 11.04.2018 and not yet paid will be taken into CFMS for payment on 12.04.2018.
2	Salary Payments not initiated in case of Net Amount Mismatch	Beneficiary amount (Net Amount) is not tallied with that of Total Earnings minus Deductions. Hence these bills could not be processed. Correct details of earnings and deductions need to be provided by the Treasury/PAO for processing those bills again. Action in this regard is on.
3	Payments – Rejected by RBI	Transactions are rejected by RBI at initial stage itself on the ground of Invalid /

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		Wrong IFSC. These details are forwarded
		to PAO/Treasury to provide correct IFSC.
		These bills would be processed again on
		receiving correct/valid IFSCs.
4		During the NEFT process, the remittance does not occur (mainly due to erroneous bank details), the eKuber process of RBI usually returns the funds and credits the same into government suspense account. In the CFMS process, these failed transactions are displayed in DDOs login enabling them to make corrections and submit so that the respective TO/PAO can initiate resubmission of payment order.
	Issues relating to Non Receipt of payment by the payees.	In view of exigency, for the month of March'18, APCFSS will be communicating the failed transaction details to DDOs through respective treasuries.
		DDOs shall furnish the corrected account details to the concerned treasury officer, who shall be forwarding the same to respective District treasury for consolidation and further communication to the APCFSS to facilitate initiating of payment order resubmission of.
		After conformation of HR data in FD portal by HOD, this confirmed data is uploaded in to CFMS.
	Confirmed HR Data – Issues –	
_	Request for inclusion of new	To make changes to the confirmed and
6	employees – Movement of	uploaded to CFMS data, the same has to
	employees across offices due to	be carried out in CFMS only. For this, the
	transfers/promotions etc.	concerned DDO has to create a ticket, with
		supporting documents as evidence, in CFMS HELP DESK through registered